



**PO BOX 982
Alexandria, MN 56308**

Phone: 877-378-4642

CUSTOMER DELIVERY RESPONSIBILITIES

Due to the size and weight of this attachment, you need to be prepared for the following. If any of the responsibilities below are a concern, please call **(877) 378-4642** to discuss with your Product Guru.

- **TRACTOR TRAILER ACCESS:** Your property must be semi-tractor trailer accessible, and preferably have a loading dock. If no loading dock is available, limited access fees can apply. Depending on the attachment you purchased, it may arrive on a box truck, flatbed, or semi-trailer. In the event you need additional services, (lift-gate, limited access, etc.) please contact us immediately.
- **UNLOADING THE TRUCK:** Most Skid Pro attachments require the assistance of a forklift, tractor with front-end loader, skid loader, or a liftgate to offload. Your salesperson should have already discussed an offloading plan with you and ordered appropriate delivery options suitable for your situation. An authorized individual, that is at least 18 years of age, **MUST** be present at the time of delivery to conduct the delivery inspection. This person must be skilled in the operation of the machinery used to assist in the offloading process. Special services such as a liftgate, advanced notification, or a roll-off service may be purchased in advance.
- **INSPECTION PROCESS:** Upon delivery, it is recommended you inspect your purchase for any damages or shortages (missing pieces). Skid Pro nor the carrier will be responsible for damages or shortages if they are not indicated on the document the delivery driver asks you to sign (BOL). Inspect the attachment while the truck driver is present and before signing for shipment. Light scuffs and handling marks are not uncommon with LTL freight. If you are unsure, sign the BOL (shipping document) "damaged" and when possible, take pictures for documentation. If you have any questions, please call (877) 378-4642 before the driver leaves.
- Skid Pro operates independently of the freight carriers and works to build relationship with those that can deliver the best service and price. That said, minor scratches and surface marks are not uncommon when handling uncrated, LTL freight. Please keep in mind each terminal sets their own delivery schedules with delivery equipment available at their site. In most instances, it is best for you to speak directly with the appointment clerk to discuss any specifics regarding your delivery once your attachment is in route.